

My Health Online Registration

Ty'r Felin Surgery offers the facility to re-order your medications online.

How Do I Sign-Up / Register?

1. Please complete a My Health Online registration form. This can be found on our website or obtained by contacting the surgery.
2. Please bring the completed registration form with two forms of identification to the surgery. The following are acceptable but one at least must have your photo on it:
 - a. Passport
 - b. Driving license
 - c. Birth certificate
 - d. Bank statement
 - e. Utility bill
3. Once the completed form and identification has been checked you will be sent a linkage code via email.
4. Visit www.myhealthonline-inps2.wales.nhs.uk, select your language of choice and then click register.
5. Complete as follows:
 - a. Have you received a registration letter from our practice?
 - b. Select YES
 - c. Practice ID - enter W98034 and SUBMIT.
6. The 'Create Your Account' screen is then displayed. Complete as directed on the screen using the details supplied in the email and create a username and password.
7. Click on the links to review the 'Terms and Conditions and Privacy Policy'. Tick to agree to them.
8. Click Register
9. You are now presented with the welcome screen and may now order your repeat medication online. Please allow 2 working days before collecting your prescription and ensure it is after 3pm on the day.

How do I order a prescription?

To request a repeat prescription:

1. Log in to www.myhealthonline-inps2.wales.nhs.uk in the usual way.

2. Select my prescription
3. Under available repeats, tick the medication you want to order.
4. Add a free text message if required and the click request.
5. The confirm your request screen is displayed.
6. Check the items you have ordered and add a message if required (max 100 characters). Please note - messages added to the request may be viewed by non-clinical staff.
7. Click Confirm to send your request to Ty'r Felin Surgery.
8. When successfully delivered. Click log out to exit My Health Online.

Please note – your prescription processing is handled by Ty'r Felin and should be collected in the usual way.

Please contact the surgery if you are unable to order the prescription you need.

How do I update my personal details?

Once registered you can also use My Health Online to change your email address and telephone number on your records

****Please note you still need to complete a 'change of details' form to update the surgery regarding a change of address.****

Select My Account to display details and options to change email address or change contact numbers and follow the instructions.